March 10, 2009

BUREAU CIRCULAR NO. 1561

To All Members of the Bureau:

Re: BUREAU FILINGS AND THE PENNSYLVANIA WORKERS COMPENSATION PRICING SYSTEM

Bureau Circulars No. 1419, 1434, 1459, 1477, 1493, 1507, 1526 and 1547 provided background discussion and explanation about loss cost revisions and the Pennsylvania workers compensation pricing system as a whole for the benefit of members and other potentially interested parties. Those circulars also presented historical parameters about the Pennsylvania workers compensation pricing system. This circular will update the information previously provided with the most current data presently available.

The average change in collectible loss costs approved by the Insurance Commissioner effective April 1, 2009 was a decrease of 3.00 percent. The following table shows a history of loss cost changes in Pennsylvania since the inception of the present pricing system in 1993:

History of Approved Loss Cost Changes - 1993 - 2009

Effective Date	Average % Change in Loss Costs
December 1, 1993	-2.00
December 1, 1995	-9.43
February 1, 1997	-25.00
April 1, 1998	-6.94
April 1, 1999	-5.26
April 1, 2000	+4.50
April 1, 2001	-1.55
April 1, 2002	+2.12
April 1, 2003	-2.41
April 1, 2004	+3.32
April 1, 2005	-2.89
April 1, 2006	-8.58
April 1, 2007	+2.95
April 1, 2008	-10.22
April 1, 2009	-3.00

The Bureau's analysis continues to indicate that, in addition to the significant impacts of legislative enactments in 1993 and 1996, the primary favorable factor underlying loss costs under the competitive pricing system in Pennsylvania has been improvement in claim frequency. The Bureau believes that

claim frequency trends will continue to be an important factor in determining future loss cost indications in the Commonwealth. Approved April 1, 2009 loss costs contemplate that claim frequency will continue to show declines through the end of 2009.

Prior to the adoption of a competitive rating system, Bureau rate filings were a substantial determinant of carrier prices. Some carriers used uniform percentage deviations from Bureau rates, but once a deviation was in effect for a given company it was common for that deviation to remain in effect for years. As a result, carrier rates and prices changed in relatively close alignment with Bureau rates as approved by the Insurance Department.

With the enactment of Act 44 of 1993 and Act 57 of 1996, several important new dynamics were introduced into the Pennsylvania workers compensation pricing system. Carriers now file their own independent and competitive "loss cost multipliers" as a means of incorporating expense provisions in rates. Companies may modify Bureau loss costs, or they may file independent loss costs across all classifications or for selected classifications. Carriers may adopt their own variations on the uniform classification plan by using "subclassifications." Schedule rating (adjustment of premium based on evaluation of characteristics of individual risks in accordance with specified criteria and within specified limits) can substantially alter prices otherwise based on the "published" or approved rates of any carrier.

Collectively, these features of the pricing system produced very significant changes in the Pennsylvania workers compensation market. As a result, carrier rates and prices are now determined considering many diverse factors, of which Bureau filings are just one. Consider the following:

- Bureau loss costs decreased 43 percent beginning with the December 1, 1993 loss cost revision through the April 1, 2007 loss cost revision.
- Workers compensation earned premiums decreased five percent from \$2.82 billion for Calendar Year 1993 to \$2.67 billion for Calendar Year 2007.
- Insured payrolls are now estimated to have <u>increased</u> approximately 91 percent from 1993 to 2007.

In order for premiums to decrease five percent while the insured exposure base increased 91 percent, carrier prices per unit of exposure had to <u>decrease by approximately 50.3 percent</u> over this same period of time, as illustrated below:

Price per Unit of Exposure x Exposure Base = Premium

Or

Price per Unit of Exposure = Premium / Exposure Base

So

Factor to New Price per Unit of Exposure = Factor to New Premium / Factor to New Exposure Base = (1.00 - 0.05) / (1.00 + 0.91)

Factor to New Price per Unit of Exposure = 0.497

And

Change in Price per Unit of Exposure = 0.497 - 1.000 = -0.503

Some shift in exposures away from such activities as manufacturing and construction and into services and technology has occurred and continues to occur in Pennsylvania, and such shifts would account for a part of the observed premium reductions over time. In addition, the volume of business insured under large deductible plans has fluctuated over time in Pennsylvania. These factors should be considered in reviewing exposure and premium data and the implications of such data for price levels.

Financial data collected by the Bureau provides another way of looking at market pricing activity. Much of the Bureau's record keeping and analysis is prepared and presented on a policy-year basis. This accounting construct matches premium earnings, loss and expense payments and/or reserves to the year in which the policies giving rise to those transactions were first effective. The Bureau's experience on this basis reveals some key relationships pertaining to the Pennsylvania workers compensation marketplace. The first of these relationships is a comparison of carrier prices to Bureau loss costs. The following table is based on Annual Calls for Financial Data collected by the Bureau:

Policy <u>Year</u>	Collectible Loss Costs at Bureau Level (\$M)	Net Earned Premium at Company Level (\$M)	<u>Ratio</u>
1996	\$1,922	\$1,848	0.961
1997	\$1,590	\$1,381	0.869
1998	\$1,522	\$1,234	0.811
1999	\$1,551	\$1,244	0.802
2000	\$1,586	\$1,409	0.888
2001	\$1,649	\$1,631	0.989
2002	\$1,688	\$1,898	1.124
2003	\$1,756	\$2,151	1.225
2004	\$1,841	\$2,263	1.229
2005	\$2,015	\$2,395	1.189
2006	\$1,927	\$2,282	1.184
2007*	\$1,286	\$1,453	1.130

^{* 2007} represents a partial policy year as of December 31, 2007. At this writing, data through December 31, 2008 is not yet available from our member companies.

The above table shows that prior to 2002 carriers had written business in Pennsylvania at levels significantly below Bureau loss costs. The ratio of carrier prices to Bureau loss costs reached a low point in 1999, peaked in 2004 and has dropped each year since.

In light of the above noted changes in the Pennsylvania workers compensation market, Bureau loss cost filings, which address only the provision for claim payment, clearly do not and cannot provide indications of either past or prospective price trends. Participants in this market must, therefore, independently and carefully evaluate information and factors beyond those filings in order to make informed competitive decisions.

Available aggregate data of potential interest in this regard might include loss adjustment and other expense experience in Pennsylvania. Recently, loss adjustment expenses (LAE) have represented approximately 14 percent of losses, and other expenses have represented approximately 18 percent of premium. Using these relationships, if carriers wrote business at 1.13 percent of Bureau loss costs and if Bureau loss costs equaled overall undiscounted loss experience on average, then the following results would be implied:

Indicated Pure Loss Ratio:	88	(100 / 1.13)
Indicated Loss and LAE Ratio:	100	(88 x 1.14)
Indicated Combined Ratio:	118	(100 + 18)

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Considerations not reflected in the above data (for example, the effect of investment income on results) are necessary additional components needed to evaluate past results or to plan prospective strategies. In addition, departures from average results for individual carriers and/or for specific coverage terms (for example, deductible or other loss-sensitive pricing plans) can be substantial and would need to be assessed.

As previously noted in Bureau Circulars No. 1419, 1434, 1459, 1477, 1493, 1507, 1526 and 1547 and as further reinforced by the above narrative and information, Bureau rating values can serve as meaningful benchmarks within an overall pricing approach. However, numerous other very important factors must also be carefully accounted for on an ongoing basis in each carrier's pricing analysis.

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