Pennsylvania Compensation Rating Bureau

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BUREAU CIRCULAR NO. 1576

To: All Members of the Bureau:

Re: ON DEMAND EDUCATIONAL SERIES

"PCRB 101 BASIC OPERATIONS"

Starting June 1, 2010, the PCRB will introduce the first in a series of online educational programs that can be accessed on request and without charge on our website (*www.pcrb.com*) *under "Seminars."* The first of this *On Demand* series of programs to be offered will be the PCRB 101 Basic Operations course.

This seminar, originally presented live by staff as a half-day course, is designed to explain the PCRB's various functions and responsibilities to any interested parties, including but not limited to insurance company staff, agents, state and local government representatives and employers. These classes were usually held at our offices in Philadelphia. We now can offer a streamlined program that runs approximately 90 minutes and makes the program available to everyone who has access to the Internet. For your convenience, our programs can be viewed from your PC whenever it is convenient to you.

For interested audiences, the PCRB will also continue to offer this program in person at our Philadelphia offices (see schedule on the website).

The PCRB plans to introduce other programs this year that will address such topics as the Classification System, Test Audit Program, Experience Rating and Other Rating Plans and Statistical Reporting.

After viewing any *On Demand* program, your comments are welcomed and appreciated. Please send them to Bruce Decker, Senior Vice President, at *bdecker@pcrb.com*.

Timothy L. Wisecarver President

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Remember to visit our web site at www.pcrb.com for more information about this and other topics.