PENNSYLVANIA COMPENSATION RATING BUREAU F CLASS FILING

Expense Study

The following exhibits are used in the development of specific expense provisions to be used in the Bureau's proposed F-Class filing. The provisions are for Commission & Brokerage, General and Loss Adjustment Expense, and Premium Discount.

Exhibit I of the attachment presents summary figures for Standard Earned Premium, General Expenses, and Total Production Costs from the last three calendar years. The data is drawn from Pennsylvania Expense Call submissions. The data has been adjusted to include the experience for large deductible policies.

Exhibit I-A develops Standard Earned Premium at both Net and Gross bases after adjusting for Large Deductible policies and removing Expense Constant Dollars.

Exhibit II shows the development of the Expense Constant offset that is carried forward to Exhibit I.

Exhibit III shows the calculation of the Loss Adjustment Expense provision as a function of the Incurred Losses. The Loss Adjustment Expense factor is based on All-Company experience and is developed from the same source of data as Exhibit I above. We selected a three-year average of Loss Adjustment Expense Ratios to Direct Incurred Losses including large deductibles on a Gross Basis.

Exhibits IV-A and IV-B show the development of an average provision for premium discount based upon the Schedule X and Schedule Y premium discount tables, respectively. The data used by the Bureau for this purpose is Unit Statistical Plan data. These exhibits form the basis for Exhibits IV-C and IV-D, which develop the average interstate build-back both for Schedule X and Y companies separately and on an All Company basis.

Exhibit V develops the provision for uncollectible premium based on the ratio of uncollectible premium to gross written premium. The data used is courtesy of NCCI, inc.

EXHIBIT I ALL COMPANIES

CALENDAR YEAR

		2000	2001	2002
(1)	Standard Earned Premium at Market Rate Level including Large Deductible on a Net Basis excluding Expense Constant Dollars	\$ 1,834,414,143	\$ 2,076,443,936	\$ 2,285,767,419
(2)	Standard Earned Premium at Market Level including Large Deductible on a Gross Basis excluding Expense Constant Dollars	\$ 2,424,316,503	\$ 2,914,287,050	\$ 3,269,972,110
(3) (3a)	Commission and Brokerage Reported Ratio { (3) / (1) }	\$ 114,247,247 0.0623	\$ 132,839,498 0.0640	\$ 135,025,229 0.0591
(4) (4a)	Other Acquisitions Reported Ratio { (4) / (2) }	\$ 73,978,575 0.0305	\$ 72,739,238 0.0250	\$ 81,797,198 0.0250
(5) (5a)	General Expense Reported Ratio { (5) / (2) }	\$ 118,831,517 0.0490	\$ 104,988,434 0.0360	\$ 110,812,499 0.0339
		Three Year Average (1)	Expense Constant Income (2)	Difference { (1) - (2) }
	COMMISSION AND BROKERAGE OTHER ACQUISITIONS	0.0618 0.0268	0.0041 0.0018	0.0577 0.0250
	TOTAL PRODUCTION	0.0886	0.0059	0.0827
	GENERAL EXPENSE	0.0396	0.0086	0.0310

EXHIBIT I - A ALL COMPANIES

CALENDAR YEAR

		2000	2001	2002
(1)	Standard Earned Premium at Bureau DSR Level including Large Deductible on a Net Basis	\$ 1,755,949,052	\$ 1,849,523,764	\$ 1,837,797,500
(2)	Multiplier to Bring Premium to Market Rate Level	1.0599	1.1407	1.2650
(3)	Standard Earned Premium at Market Rate Level including Large Deductible on a Net Basis { (1) * (2) }	\$ 1,861,130,400	\$ 2,109,751,758	\$ 2,324,813,838
(4)	Large Deductible Adj. at Bureau DSR Level	\$ 501,745,649	\$ 693,406,533	\$ 771,743,661
(5)	Multiplier to Bring L. D. Adj. to Market Rate Level	1.1757	1.2083	1.2753
(6)	Large Deductible Adj. at Market Rate Level { (4) * (5) }	\$ 589,902,360	\$ 837,843,114	\$ 984,204,691
(7)	Standard Earned Premium at Market Rate Level including Large Deductible on a Gross Basis { (3) + (6) }	\$ 2,451,032,760	\$ 2,947,594,872	\$ 3,309,018,529
(8)	Expense Constant Removal Factor	0.9891	0.9887	0.9882
(9)	Expense Constant Dollars { (7)[1 - (8)] }	\$ 26,716,257	\$ 33,307,822	\$ 39,046,419
(10)	Standard Earned Premium at Market Rate Level including Large Deductible on a Net Basis excluding Expense Constant Dollars { (3) - (9) }	\$ 1,834,414,143	\$ 2,076,443,936	\$ 2,285,767,419
(11)	Standard Earned Premium at Market Level including Large Deductible on a Gross Basis excluding Expense Constant Dollars { (7) - (9) }	\$ 2,424,316,503	\$ 2,914,287,050	\$ 3,269,972,110

EXHIBIT II

EXPENSE CONSTANT INCOME - ALL COMPANIES

MANUAL YEAR 2000

(1)	Number of Policies	228,393						
(2)	Expense Constant Income With Expense Const	\$ 50,246,460						
(3)	Interstate Adjustment Factor	Interstate Adjustment Factor						
(4)	Adjusted Expense Constant Income {(2) * (3)}	\$ 45,221,814						
(5)	Standard Earned Premium <u>Excluding</u> Expense <u>including</u> Large Deductible on a <u>Net</u> Basis	\$ 1,823,825,196						
(5a)	Factor to Bring Premium to Current Level				1.3575			
(5b)	Standard Earned Premium Excluding Expense including Large Deductible on a Net Basis at Co		\$ 2,475,842,704					
(6)	Standard Earned Premium <u>Excluding</u> Expense <u>including</u> Large Deductible on a <u>Gross</u> Basis	\$ 2,477,650,209						
(6a)	Factor to Bring Premium to Current Level		1.3582					
(6b)	Standard Earned Premium <u>Excluding</u> Expense <u>including</u> Large Deductible on a <u>Gross</u> Basis at		\$ 3,365,144,514					
(7)	Distribution of Expense Constant Income	%	\$	Total Expense \$				
	(a) General Expense	63.9%		\$ 140.58	\$ 28,896,739			
	(b) Production i) Commission ii) Other Acquisition	36.1%	62.0% 38.0%	\$ 49.24 \$ 30.18	\$ 10,121,546 \$ 6,203,528			
	Total	\$ 220.00	\$ 45,221,813					
(8)	Expense Constant Ratio for General Expense		0.0086					
(9)	Expense Constant Ratio for Commision { (7b(i)) / (5b }			0.0041			
(10)	Expense Constant Ratio for Other Acquisition	{ (7b(ii)) / (6b) }			0.0018			

EXHIBIT III

LOSS ADJUSTMENT EXPENSE RATIOS - ALL COMPANIES

CALENDAR YEAR

	2000	2001	2002	
(1) Loss Adjustment Expense	\$ 239,944,572	\$ 250,456,096	\$ 285,495,012	
(2) Incurred Losses <u>including</u> Large Deductible on a <u>Net</u> Basis	\$ 1,100,821,329	\$ 1,522,103,948	\$ 1,649,808,829	
(3) Large Deductible Adjustment	\$ 307,016,355	\$ 570,881,354	\$ 920,321,237	
(4) Incurred Losses <u>including</u> Large Deductible on a <u>Gross</u> Basis { (2) + (3) }	\$ 1,407,837,684	\$ 2,092,985,302	\$ 2,570,130,066	
(5) Ratio of Loss Adjustment Expense to Incurred Losses including Large Deductible on a Net Basis { (1) / (2) }	0.2180	0.1645	0.1730	
(6) Ratio of Loss Adjustment Expense to Incurred Losses including Large Deductible on a Gross Basis { (1) / (4) }	0.1704	0.1197	0.1111	
Three-Year Average of Loss Adjustment Expense Ratios to Direct Incurred Losses including Large Deductible on a Net Basis				
Three-Year Average of Loss Adjustment Expense Fincurred Losses including Large Deductible on a G	0.1337			

EXHIBIT IV - A SIZE OF RISKS - SCHEDULE X COMPANIES

MANUAL YEAR 2000

		Intrastate SEP
		excluding Loss
	Number	and Expense
Intrastate Risks	of Risks	Constant
	(1)	(2)
Up to \$5,000	8,687	\$ 10,529,674
\$5,001 - \$100,000	4,305	\$ 114,549,495
\$100,001 - \$500,000	818	\$ 170,410,696
Over \$500,000	121	\$ 148,712,199
TOTAL	13,931	\$ 444,202,064

DISTRIBUTION OF PREMIUM TO DISCOUNT BLOCK

Size of Risk	Number of Risks	First \$5,000	Next \$95,000	Next \$400,000	Over \$500,000
Up to \$5,000 \$5,001 - \$100,000 \$100,001 - \$500,000	8,687 4,305 818	\$ 10,529,674 \$ 21,525,000 \$ 4,090,000	\$ 93,024,495 \$ 77,710,000	\$ 88,610,696	
Over \$500,000	121	\$ 605,000	\$ 11,495,000	\$ 48,400,000	\$ 88,212,199
TOTAL	13,931	\$ 36,749,674	\$ 182,229,495	\$ 137,010,696	\$ 88,212,199
PERCENTAGE		8.27%	41.02%	30.84%	19.86%

EXHIBIT IV - B SIZE OF RISKS - SCHEDULE Y COMPANIES

MANUAL YEAR 2000

		Intrastate SEP
		excluding Loss
	Number	and Expense
Intrastate Risks	of Risks	Constant
	(1)	(2)
Up to \$5,000	137,667	\$ 178,944,480
\$5,001 - \$100,000	47,407	\$ 948,392,366
\$100,001 - \$500,000	3,626	\$ 719,097,299
Over \$500,000	617	\$ 881,879,100
TOTAL	189,317	\$ 2,728,313,245

DISTRIBUTION OF PREMIUM TO DISCOUNT BLOCK

Size of Risk	Number of Risks	First \$5,000	Next \$95,000	Next \$400,000	Over \$500,000
Up to \$5,000 \$5,001 - \$100,000 \$100,001 - \$500,000 Over \$500,000	137,667 47,407 3,626 617	\$ 178,944,480 \$ 237,035,000 \$ 18,130,000 \$ 3,085,000	\$ 711,357,366 \$ 344,470,000 \$ 58,615,000	\$ 356,497,299 \$ 246,800,000	\$ 573,379,100
TOTAL	189,317	\$ 437,194,480	\$ 1,114,442,366	\$ 603,297,299	\$ 573,379,100
PERCENTAGE		16.02%	40.85%	22.11%	21.02%

EXHIBIT IV - C

AVERAGE COMPANY BUILD-BACK

SCHEDULE X COMPANIES

	Premium		
	Distribution to		
	Discount Block	Reduction	Weighted
	(EXHIBIT IV - A)	from Manual	Reduction
Up to \$5,000	8.27	0.0	0.00
\$5,001 - \$100,000	41.02	3.5	1.44
\$100,001 - \$500,000	30.84	5.0	1.54
Over \$500,000	19.86	7.0	1.39
		Build-Back =	4.37
Inti	rastate Build-Back	4.37	
Inte	erstate Build-Back	4.87	

SCHEDULE Y COMPANIES F - CLASS BUSINESS ONLY

	Premium Distribution to Discount Block (EXHIBIT IV - B)	Reduction from Manual		Weighted Reduction
Up to \$5,000 \$5,001 - \$100,000	16.02 40.85	0.0 10.9		0.00 4.45
\$100,001 - \$500,000	22.11	12.6		2.79
Over \$500,000	21.02	14.4		3.03
		Build-Back	=	10.27
Intr	astate Build-Back	10.27		
Inte	erstate Build-Back	10.77		

EXHIBIT IV - D

AVERAGE COMPANY BUILD-BACK

ALL COMPANIES

	Intrastate SEP excluding Loss and Expense Constant	Interstate Build-Back
SCHEDULE X	\$ 444,202,064	4.87
SCHEDULE Y	\$ 2,728,313,245	10.77
WEIGHTED AVERAGE		9.94

EXHIBIT V

DELAWARE POOL GROSS WRITTEN PREMIUM AND UNCOLLECTED PREMIUM*

Data as of 3/31/2004

POLICY	(1) GROSS WRITTEN	(2) UNCOLLECTIBLE	(3)=(2)/(1)
YEAR	PREMIUM	PREMIUM	RATIO
1997	6,799,645	110,262	1.62%
1998	4,443,310	90,832	2.04%
1999	1,694,985	15,933	0.94%
2000	2,391,013	11,718	0.49%
2001	3,987,283	21,285	0.53%
2002	16,530,425	246,173	1.49%
		All Year Average	1.19%
		Five Year Average	1.10%
		Three Year Average	0.84%
		Selected	0.50%

^{*} Data courtesy of NCCI, Inc.